

CREATING SPACE

for Culture and History
in Indian Health Care

July 26, 2006

The California Endowment Center for Healthy Communities
1000 N. Alameda Street • Los Angeles California

This conference is part of the project
Teaching Our Providers Cultural Sensitivity (TOPICS),
coordinated by the
National Indian Women's Health Resource Center (NIWHRC)
with funding from The California Endowment.

For more information about TOPICS,
please visit our web site: www.creatingSPACEforCulture.org
or call NIWHRC at 918-456-6094 or toll free at 1-866-464-9472



Sharing and Networking Conference

For on-line registration and more information visit www.creatingSPACEforCulture.org

CREATING SPACE

for Culture and History
in Indian Health Care

July 26, 2006



CREATING SPACE

for Culture and History
in Indian Health Care

July 26, 2006 • Center for Health Communities

1000 North Alameda Street, Los Angeles, CA

Creating Space for Culture and History can literally mean building clinics and hospitals that reflect our culture and history in the architectural design, the landscapes, and the display of items that are meaningful to our Tribes. It can also mean making space in our busy schedules to engage in community activities and to learn about our Tribe's history and culture. To be successful in training health care providers about the Tribe's history and culture requires making space on organizational charts for the position of cultural coordinator or history instructor. Tribal Leaders, Tribal councils, health care administrators, and quality improvement coordinators also must create space on agendas to make cultural competency a priority in Indian health care.

Conference highlights

Thanks to generous support from The California Endowment, the registration fee is only \$75. For this fee, the participants will receive:

- ❖ A full day program and opportunity to network with resource people
- ❖ The book, *Strategies for Cultural Competency in Indian Health Care* by Mim Dixon and Pamela E. Iron (published by the American Public Health Association, 2006)
- ❖ The DVD, *Creating Space*, to help visualize the programs, places and people that are highlighted at this conference
- ❖ Continental breakfast, lunch, and afternoon break refreshments.

To register or for more information

You may register by mail by filling out the form on the last page of this brochure or on-line. For more information about the conference and the TOPICS project, please visit our web site www.creatingspaceforculture.org

You may also call NIWHRC at 918-456-6094 or toll free at 1-866-464-9472.



Who should attend?

This conference is designed for people in leadership roles in Indian health care who want to make their services more culturally appropriate, including:

- ❖ Tribal Leaders
- ❖ Tribal Council members
- ❖ Boards of Directors of Indian health care organizations
- ❖ Health care administrators
- ❖ Medical Directors
- ❖ Quality Improvement coordinators
- ❖ Cultural coordinators

Others who may want to attend are architects, public health program managers, people working for philanthropic foundations, and those with an interest in cultural competency.

Why should you attend?

Many Indian health programs say that they have not been able to provide training about the cultural and history of the people they serve because they do not have enough staff, enough time, enough money, or enough know-how. This conference will tell you how other Indian health programs have overcome these obstacles.

If you already have activities to teach your health care providers about your culture and history, you may find ideas for building that program to become even more effective.



**Creating Space for Culture and History in Indian Health Care
Center for Healthy Communities, Los Angeles, California**

AGENDA

July 26, 2006



7:45-8:30 am Continental Breakfast

8:30 am Opening Prayer - Amos Tripp (Yurok)

8:40 am Welcome and Introductions

Pamela E. Iron (Cherokee/Laguna), Executive Director
National Indian Women's Health Resource Center

Maria Tripp (Yurok), Board Member, California Endowment
Chair of Board, United Indian Health Services
Chair of Board, California Rural Indian Health Board

Robert K. Ross, MD, President & CEO,
The California Endowment

9:00 am World Premiere of Video: Creating Space



9:30 am Introduction of Keynote Speaker

Ignatius Bau, Director, Culturally Competent Health Systems,
The California Endowment

**Keynote Address: *Sharing Our Culture with
Health Care Providers***

Michael Pavel, PhD (Skokomish), Associate Professor, WSU

10:00 am Break and Networking

10:30 am Introducing the Model Programs

Moderator: Pamela E. Iron (Cherokee/Laguna)

Cherokee Nation (CN)

Julia Coates, PhD (Cherokee), History Instructor

California Rural Indian Health Board (CRIHB)

Jacelyn Macedo, MA (Yurok), Culture Instructor

United Indian Health Services (UIHS)

Paula Allen (Karuk), Cultural Coordinator

Puyallup Tribal Health Authority (PTHA)

Connie McCloud, PA (Puyallup), Cultural Coordinator

**Arctic Slope Native Association (ASNA),
Samuel Simmonds Memorial Hospital**

Ida Olemaun (Inupiat), Human Resources

**American Indian Health and Family Services of
Southeastern Michigan (AIHFS)**

Lucy Harrison, RN (Ojibwe), Executive Director

Noon Lunch and Networking

Afternoon PANEL DISCUSSIONS

Moderator: Mim Dixon, PhD

1:00 pm Panel 1: Overcoming Obstacles

Lead Speaker: Jerome Simone, CEO, UIHS

Panel: Lucy Harrison, RN (Ojibwe), Executive Director, AIHFS
Jacelyn Macedo, MA (Yurok), Culture Instructor, CRIHB

1:45 pm Panel 2: Outcomes and Provider Prospectives

Lead Speaker: Amanda Gaynor, DDS, Dental Director, ASNA

Panel: Gloria Grim, MD (Cherokee) Medical Director, CN
Gary Tedeschi, PhD, Clinical Director,
California Smokers Helpline

2:30 pm Break and Networking

3:00 pm Panel 3: Leadership and Sustainability

Lead Speaker: Rod Smith, MSc., CHE, Director, PTHA

Panel: Melissa Gower (Cherokee), Health Director, CN
Paula Allen (Karuk), Cultural Coordinator, UIHS

3:45 pm Closing Comments: Pamela E. Iron

4:00 pm Conference Ends

Networking Opportunities

During breaks and lunch, participants are encouraged to visit with the representatives of the model programs and foundations that may be interested in funding Tribal projects related to cultural competency. Tables will be provided for each model program to display information. Foundations that participate in the conference also will have tables. A list of participants will be provided so that you can follow-up after the conference.

Tribes Sharing with Tribes



Six model programs that are teaching their health care providers about American Indian and Alaska Native culture and history will share their programs, their experiences, their lessons learned, and their advice for others who may want to create similar programs. The six model programs are:

❖ **Cherokee Nation (CN), Tahlequah, Oklahoma**

Before he was elected Principal Chief of the Cherokee Nation, Chad Smith spent 10 years researching and writing the history of the Cherokee Nation, and developing a course to convey this information. Today, all of the Tribe's 2,000 employees are required to take the 40-hour Cherokee Nation History Course.

❖ **United Indian Health Services (UIHS), Potawat Health Village, Arcata, California**

UIHS created an environment for health care that reflects the local culture through architectural style, basket collections, art galleries, and a land reclamation project that has transformed 40 acres into walking trails with indigenous plants and community gardens. UIHS raised \$6 million from foundations and worked for 10 years to create this "expression of health for American Indians."

❖ **Puyallup Tribal Health Authority (PTHA), Tacoma, Washington**

The PTHA has built a clinic that reflects the culture of their Tribe. They have taken a comprehensive approach to assuring that their mission of culturally competent care is carried out, including a cultural coordinator, three orientations for new employees, quarterly staff training, defining cultural competency and assessing it in personnel evaluations. The most unique aspect of their program is a clan structure for employees to hold a potlatch and full-day cultural training each year at the clinic.

❖ **Arctic Slope Native Association (ASNA), Samuel Simmonds Memorial Hospital, Barrow, Alaska**

The remote location and harsh climate of Barrow make it difficult to recruit and retain health care providers. Most providers live in housing attached to the hospital and they rarely venture outside the compound. The Arctic Slope Native Association holds quarterly cultural orientations on different topics to encourage health care providers to participate in Barrow activities and enjoy the rich Inupiat culture that surrounds them.

❖ **American Indian Health and Family Services of Southeastern Michigan, Inc. (AIHFS), Minobinmaadziwin, Detroit, Michigan**

The Detroit urban Indian clinic is located in a donated church that has been transformed to create a supportive context for healing that includes culture, spirituality, and the environment. This model has been developed with very little funding. Western trained physicians work side-by-side with traditional healers.

❖ **California Rural Indian Health Board (CRIHB), Sacramento, California, and the California Smokers Helpline, San Diego, California.**

CRIHB presents an annual American Indian cultural competency training program for counselors who work at the California Smokers Helpline. This has enabled the counselors to respond more effectively to more than 1,000 American Indians who call them each year for help to quit smoking. This could serve as a model for training Contract Health providers.

In addition to presentations and panel discussions with opportunities for participants to ask questions, each of the model programs will have a table to display information from their sites and people available to share information informally during lunch and breaks.



Conference Facility

The conference will be held in Yosemite Hall at the Center for Healthy Communities, a brand new state-of-the-art conference facility. The address is:

The California Endowment (www.calendow.org/chc/index.stm)

1000 North Alameda Street, Los Angeles, CA 90012

The center is across from Union Station. Parking is available free of charge. This is one of the inaugural events to celebrate the opening of The California Endowment's new offices and conference center. The complex was designed by the award-winning architecture firm Rios Clementi Hale Studios to create an open, inviting and contemporary multi-purpose facility that complements this historic culturally diverse area of the city. The beautiful buildings and courtyard are enhanced by artwork that creates an extraordinary environment.



Conference Hotel

The Omni Los Angeles Hotel has been designated as the conference hotel. It is located at:

**251 South Olive Street
(Bunker Hill section of downtown L.A.)
1-800-843-6664
www.omnihotels.com**

A limited number of rooms are available at the Omni Hotel at a special rate of \$145.00 per night (plus tax). Rooms are available at this rate on a first-come-first-served basis. You must make your reservation no later than **June 16, 2006** to receive this rate. The telephone number for reservations is 1-800-843-6664. To obtain the special rate, please ask for the *Creating Space* conference meeting rate. You may also reserve your room on-line at, www.omnihotels.com

The Omni Los Angeles Hotel is adjacent to the Museum of Contemporary Art and next to the California Plaza with lovely water features and many restaurants in all price categories. It is a four star hotel with free wireless Internet access. The hotel also offers its guests complementary rides in a 4-passenger town car within a 3-mile radius on a space-available basis.

Transportation

Getting from the Los Angeles airport to the Omni Los Angeles Hotel

- ❖ Taxis from Los Angeles International Airport (LAX) to the conference hotel are about \$40-50, depending on traffic.
- ❖ There are two shared ride services: the Super Shuttle and Prime Time Shuttle. Both cost \$15 and both leave from the airport every 10-15 minutes. To take the shared ride, go to the traffic island in front of the baggage claim and look for the orange sign.

From the conference hotel to the conference site

- ❖ Taxis from downtown Los Angeles hotels to the conference site cost about \$10.
- ❖ The City of Los Angeles has a bus called the DASH that stops at Union Station, about a block from the conference site. It costs 25 cents. It runs about every 15 minutes.
- ❖ There is also a subway system that goes to Union Station. Several hotels in the downtown area are close to DASH and subway stops.

The Omni Los Angeles Hotel is approximately one mile from The California Endowment Center for Healthy Communities, where the conference will be held. However, traffic patterns make walking to the conference from the hotel not recommended.

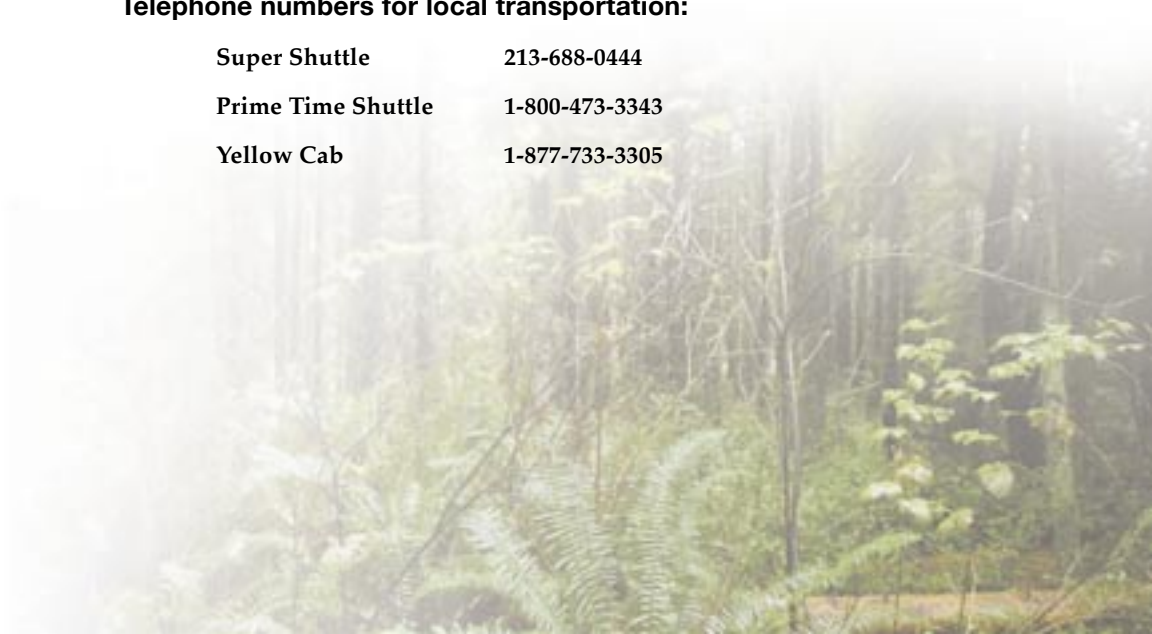
At the end of the conference

If you plan to return home on the evening of the conference, you should arrange to leave downtown 2 1/2 hours before your flight out of LAX.

- ❖ You may bring your luggage to the conference site in the morning and store it in a secure room there. It is necessary to call ahead to arrange to have the shared ride service or a taxi pick you up at the conference site at 4:00 pm for flights leaving LAX after 6:30 pm.

Telephone numbers for local transportation:

Super Shuttle	213-688-0444
Prime Time Shuttle	1-800-473-3343
Yellow Cab	1-877-733-3305





CREATING SPACE

for Culture and History
in Indian Health Care

July 26, 2006 • Center for Health Communities

1000 North Alameda Street, Los Angeles, CA

Fun for Family Members

If you are planning to bring family members with you to enjoy the fun opportunities in and near Los Angeles, you may call the concierge at the Omni Hotel to obtain tour information, tickets, and arrange transportation.

Weather in Los Angeles

The weather in Los Angeles is very pleasant and sunny in July with temperatures usually about 85 during the day and 65 at night.

Additional Copies of Book and DVD

If you cannot attend the conference or if you would like additional copies of the book, *Strategies for Cultural Competency in Indian Health Care* by Mim Dixon and Pamela E. Iron and the DVD, *Creating Space*, you may order them from the American Public Health Association. Orders can be placed by telephone or on-line.

1-888-302-2742, or on-line: www.aphabookstore.org

Registration

Participation is limited to 200 people and pre-registration is required. You may register on-line at www.creatingspaceforculture.org using a major credit card. Or, you may fill out the registration form and send it with your check for \$75 made payable to NIWHRC at the address on the registration form.

If you are registering after May 15, please go to the NIWHRC web site to see if the conference registration is filled prior to submitting your registration materials.

www.creatingspaceforculture.org

Or, you may call NIWHRC at 918-456-6094 or toll free at 1-866-464-9472.

Confirmation of your registration will be sent by e-mail within two weeks of receipt of your registration materials and payment.

Conference Registration Form

Name: _____

Title: _____

Organization/Tribe: _____

Mailing address: _____

City: _____ State: _____

Zip: _____

E-mail address: _____

Telephone: _____

FAX: _____

How are you paying the conference registration fee of \$75.00? (Please check the box that applies.)

Check or money order made payable to NIWHRC for \$75.00 is enclosed.

Please charge \$75.00 to my credit card

Type of card: VISA Mastercard Am. Exp Discover

Card number: _____

Expiration date: _____

Signature: _____

If you are using a credit card, you have the option of faxing this form to:

1-918-456-8128

If you are using a check or money order, please mail this form to:

NIWHRC

228 S. Muskogee Avenue
Tahlequah, OK 74464

Thank you!

